



Frequently Asked Questions

If you have additional questions, please email papqc@whamglobal.org.

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If you are new to the PA PQC, we suggest to first read the PA PQC Brief, Presentation, and Driver Diagrams, which are available here <https://www.whamglobal.org/papqc>. Without this context, the following questions and answers will be hard to understand.

Roles of Birth Sites, NICUs, Health Plans, and Community-Based Organizations

1. I am from a birth site / NICU in PA. What is our role in the PA PAC?

- Form a multi-disciplinary quality improvement team with maternity and neonatal providers and staff at your site and outpatient clinics
- Participate in in-person, one-day Learning Collaborative sessions with continuing education credits (four sessions per year)
- Launch Plan, Do, Study, Act (PDSA) quality improvement cycles in-between the Learning Collaborative sessions, work with community partners on the PDSA cycles, and share what is working well at subsequent sessions to inform the collective work of the group
- Attend virtual sessions to support your quality improvement projects
- Access the Vermont Oxford Network's (VON) NAS Universal Training Program and the VON Day Audits to help your organization become a Center of Excellence for Education and Training for Infants and Families Impacted by NAS (OPTIONAL)
- Report your aggregate data through the online PA PQC Data Portal and Dashboard on a monthly basis, which will trend your outcomes over time and compare it to the outcomes of other provider teams in the PA PQC

2. I am from a health plan in PA. What is our role in the PA PQC?

- Form a multi-disciplinary quality improvement team at your health plan
- Participate in the Learning Collaborative sessions and virtual sessions
- Engage related contracted resources and care management teams in the PA PQC activities to assist PA PQC providers in your network on quality improvement projects
- Provide feedback to providers on core metrics that require claims data

3. I am from a community-based organization. What is our role in the PA PQC?

- Work with the PA PQC sites on their quality improvement projects that pertain to connecting patients to community-based services and external treatment programs
- Serve as potential speakers at Learning Collaborative sessions to help the PA PQC sites coordinate care with community-based organizations and provide comprehensive services
- Participate in the Learning Collaborative sessions and virtual sessions

Joining the PA PQC and Identifying Your Team

4. What is the first step to join the PA PQC? And can I still join the PA PQC?

If you are a maternal or neonatal provider site (e.g., birth site/NICU), please [register here](#).

If you are from a health plan, please [register here](#).

The registration form asks you to identify your PA PQC team. Having a team is an essential first step to get involved in the PA PQC.

Even though the PA PQC has already started, your birth site/NICU or health plan can still join the PA PQC.

Community-based organizations and other stakeholders do not need to register to participate in the PA PQC. If you would like to attend a Learning Collaborative session though, you can register [here](#) to attend the sessions.

5. I am from a birth site / NICU that would like to join the PA PQC. Should we fill out the registration form at the health system level or at the hospital/site level?

Either option is acceptable – either the health system as a whole can join, or hospitals can register individually. How your team decides to register may depend on how quality improvement (QI) projects are structured within your system (i.e., whether QI projects are coordinated at the health system-level, or separately by each individual hospital). If you think it is best to register at the system-level, the registration form provides fields to list the birth sites / NICUs that are participating in the PA PQC within the system.

If you would like to know whether your health system or individual site has already joined the PA PQC, please email papqc@whamglobal.org.

6. To join the PA PQC as a provider site, the registration form asks me to identify certain team members. What are the roles of these team members?

The team roles are listed below to help guide the formation of your initial team at your site.

- Provider Champion for the Maternal Health Team
 - Leads the maternal mortality and OUD-related quality improvement projects within the organization, and engages peers¹
- Provider Champion for the Neonatal or Pediatric Team
 - Leads the NAS/OEN-related quality improvement projects within the organization, and engages peers¹

¹ Leading these quality improvement projects may entail the following: working with the organizational quality improvement team to assess opportunities for improvement, setting improvement goals, developing improvement plans (including interventions, roles and timeline), overseeing implementation of interventions, reviewing progress, amending improvement plans as necessary, reporting results to organizational leaders and stakeholders, and preparing quality improvement project updates (using the [Quality Improvement Project Update Template](#)) for dissemination at the Learning Collaborative sessions and virtual sessions.

- Administrative Champion
 - Provides project management assistance for the quality improvement projects and learning activities
 - Coordinates efforts to complete the PA PQC onboarding process
 - Coordinates efforts to complete PA PQC surveys with the team about structural processes for maternal mortality, OUD, and NAS (the surveys are available here: <https://www.whamglobal.org/papqc/pa-pqc-data>)
 - Connects the quality improvement teams to organizational quality/safety leaders and staff
 - Serves as the VON Champion² for the VON NAS Universal Training Program **OR** identifies another team member to be the VON Champion (e.g., a lead role or administrator in the NICU) (this VON Champion role only applies if the site elects to participate in the VON NAS Universal Training Program)
- Data Champion
 - Collects, aggregates, and reports data for the PA PQC metrics (the aggregate data is reported through the [PA PQC online dashboard](#))
 - Serves as the VON Day Data Collector³ **OR** identifies another team member to be the VON Day Data Collector (e.g., a staff in the NICU with data and clinical experience) (this VON Day Data Collector role only applies if the site elects to participate in the VON Day Audits for NAS)
 - Helps to gather complete medical records when requested by the PA DOH Maternal Mortality Review Committee (MMRC)
- Multi-Disciplinary Team for Quality Improvement and Learning Activities
 - Participates in the quality improvement projects
 - Receives invitations to the PA PQC Learning Collaboratives and virtual sessions
 - Accesses the VON NAS Universal Training Program (this only applies if the site elects to participate in the VON NAS Universal Training Program) and the PA PQC resources
- Community-Based Organizations Identified by the Provider Team
 - Works with the PA PQC provider team to impact the prenatal and postpartum metrics, and connect patients to appropriate services

² The **VON Champion** identifies users to be enrolled, becomes a “super-user” of the VON NAS Universal Training Program, motivates and keeps users engaged, and monitors ongoing progress.

³ The **VON Day Data Collector** is the key liaison to VON for the VON Day Quality Audit. All communications related to the VON Day Audit data collection process will be directed to the VON Day Data Collector. The VON Day Data Collector will help determine how cases will be identified at your site. The VON Day Data Collector will perform the actual data collection and the submission of this data to VON via a web based data entry system. He/she must have access to clinical logs and charts, as well as the clinical skills and capacity to review the charts and obtain the relevant data.

7. To join the PA PQC as a health plan site, the registration form asks me to identify certain team members. What are the roles of these team members?

- Health Plan Team Members:
 - Participate in the Learning Collaboratives and virtual sessions
 - Engage related contracted resources and care management teams in the PA PQC activities to assist providers in your network on quality improvement projects
 - Provide feedback to providers on core metrics that require claims data
- Community-Based Organizations Identified by Health Plan Team
 - You can also recommend community-based organizations to work with the PA PQC teams to impact the prenatal and postpartum metrics and connect patients to appropriate services

8. How can we make changes to our team roster after we submit the registration form?

Please send all changes in an email to papqc@whamglobal.org. The PA PQC staff will then update the team rosters that they keep on file in order to send out invitations about upcoming Learning Collaboratives, virtual sessions, and other resources and announcements.

Onboarding Process after You Join the PA PQC

9. Once I join the PA PQC as a provider site, what steps are involved in the onboarding process?

The onboarding checklist is provided below. A PA PQC staff will assist you with understanding and completing each step once you join the PA PQC.

- Review information about the PA PQC with your team (e.g., the PA PQC overview brief, FAQs, and other resources at <https://www.whamglobal.org/papqc>)
- Confirm whether you would like to make any changes to your PA PQC team roster, and send changes to papqc@whamglobal.org
- Invite your team members to register for the PA PQC Learning Collaborative sessions at <https://www.whamglobal.org/papqc/get-involved>.
- Review the PA PQC Driver Diagrams, required quality metrics, and the prioritized, optional metrics to determine whether new data collection systems will be needed at your site (please see the “PA PAC Measurement Specifications” section of the webpage at <https://www.whamglobal.org/papqc/pa-pqc-data>)
- Receive an individual log in for the PA PQC Data Portal (this will be sent to your PA PQC Data Champion)
- Receive a system-level log in for the PA PQC Dashboard (this single system-level will be sent to your PA PQC Data Champion, Administrative Champion, Maternal Provider Champion, and Neonatal Provider Champion to further share within your system/organization)
- Complete the baseline and quarterly PA PQC surveys for maternal mortality, NAS, and OUD (please see the “PA PQC Site Surveys” section of the webpage at <https://www.whamglobal.org/papqc/pa-pqc-data>)
- Connect with your quality improvement coach from the PA PQC and Northeastern PA PQC (NEPaPQC) staff

- Determine how to focus and prioritize your first quality improvement (QI) project in the PA PQ
- Launch your first QI cycle in the PA PQC
- Determine whether your site would like to access the VON Universal Training Program for NAS, and if so, complete the onboarding steps as soon as possible to participate **(this is optional; please see the section of the FAQs about VON)**
- Report baseline aggregate data for the PA PQC required metrics via the [PA PQC Data Portal](#)

PA PQC Timeline

10. Beyond the initial onboarding activity, what is the general timeline and activities of the PA PQC?

- Report aggregate data for the PA PQC required metrics by the 30th of each month (e.g., report June 2019 data by July 30, 2019), starting as soon as your site is able to collect and report one or more of the required measures (the measurement specifications are available [here](#), and the required measures are marked as required)
- Continue your quality improvement projects (PDSA cycles) around one or more of the key focus areas of the PA PQC (maternal OUD, NAS, and/or maternal mortality). You can phase-in each of these focus areas over time.
- Use the [PA PQC Quality Improvement Project Update Template](#) to capture your QI experience and report out at the next Learning Collaborative
- Attend the in-person Learning Collaboratives and the virtual sessions
- Complete the PA PQC site-level surveys for maternal mortality, NAS, and OUD on a quarterly basis by the 30th of the month following the end of the quarter (i.e., July 30 for the April-June time period) (the surveys are available [here](#) and will remain the same for each reporting period).

Quality Improvement Resources and Focus Areas

11. What should I do if I need additional Quality Improvement (QI) coaching/support? When will I be connected to a QI coach from PA PQC?

Please email the PA PQC at papqc@whamglobal.org to request a Quality Improvement Coach from the PA PQC for your team.

The Quality Improvement Coach will begin to work with PA PQC sites in July if your site requested one.

12. I'm unsure whether our team will be able to complete quality improvement projects for all three foci of the PA PQC (OUD, NAS, and Maternal Mortality). Should we still join?

Yes, you should still join. Although you may not initially be able to support all three foci, your organization will benefit by participating in the PA PQC. You will be exposed to national and local experts, best practices, evidence-based strategies, resources, tools, and more!

PA PQC Data and Measures

13. What are the required PA PQC measures that PA PQC sites are being asked to collect? Where can I find more information about this?

The required metrics are summarized in the table below. Please download the measurement specifications from <https://www.whamglobal.org/papqc/pa-pqc-data> for additional details and information. In addition to the “required metrics,” the measurement specifications also include “optional, prioritized” measures.

Aggregate data for these “required measures” will be reported through the [PA PQC Data Portal](#) (this is different from the VON Day Quality Audits).

Maternal Mortality Required Measures

Title of Measure	Data Period	Reporting Frequency
Severe Maternal Morbidity	Going back to January 2019	Quarterly (and annually by race/ethnicity)
Severe Maternal Morbidity (excluding cases with only a transfusion code)	Going back to January 2019	Quarterly (and annually by race/ethnicity)

Caution: This table is just a summary; for all the current details, please refer to the data specifications here <https://www.whamglobal.org/papqc/pa-pqc-data>

NAS Required Measures

Title of Measure	Data Period	Reporting Frequency
Median hospital length of stay for newborns with NAS	Going back to January 2019	Quarterly

Caution: This table is just a summary; for all the current details, please refer to the data specifications here <https://www.whamglobal.org/papqc/pa-pqc-data>

Maternal OUD Required Measures

Title of Measure	Data Period	Reporting Frequency
Percentage of pregnant women screened for SUD with a validated screen	Going back to May 2019 (or when the data starts to be collected)	Monthly
Percentage of pregnant women diagnosed with OUD at any time of pregnancy	Going back to May 2019 (or when the data starts to be collected)	Monthly
Percentage of pregnant and postpartum women diagnosed with OUD who initiate MAT	Going back to January 2019	Monthly

Caution: This table is just a summary; for all the current details, please refer to the data specifications here <https://www.whamglobal.org/papqc/pa-pqc-data>

- 14. At the moment, my site is only able to report aggregate information for some of the PA PQC measures. However, the Data Portal requires the user to submit information for all of the required measures before the information can be submitted. How can I just submit the information that I have?**

For the data fields that you currently do not have aggregate information for, please just write “NA” in the field. You will receive a data validation error once you submit it, but that is okay.

- 15. Do PA PQC sites still need to report aggregate data for all three foci of the PQC (NAS, OUD, and maternal mortality) even though PA PQC sites do not need to do a quality improvement project simultaneously on all three foci?**

Yes, please report the aggregate data for all of the required measures for OUD, NAS, and maternal mortality.

- 16. Whom should I reach out to if I have a question about the aggregate data that I need to submit for the PA PQC?**

Please email your PA PQC quality improvement coach or papqc@whamglobal.org. However, if your PA PQC is in the Northeastern Pennsylvania region, please email Karena Moran at kmoran3@thehealthplan.com from the Northeastern PA PQC (NEPaPQC).

17. In regard to the PA PQC data requirements, do I submit data via the VON Day Quality Audits or the PA PQC Data Portal and Dashboard? And are these the same thing?

The PA PQC Data Portal and Dashboard is different from the VON Day Quality Audits.

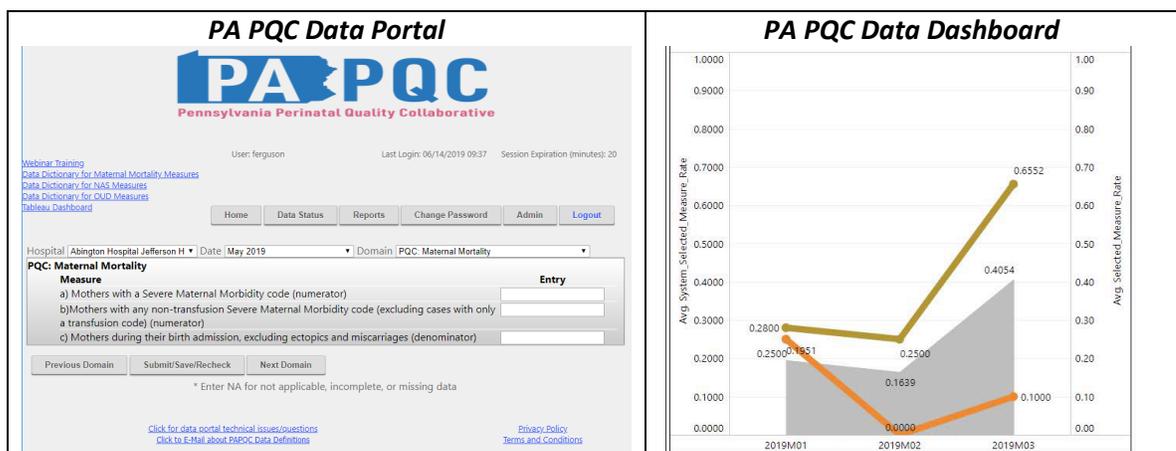
- The PA PQC Data Portal and Dashboard (<https://dataportal.papqc.org/Home.aspx>) is designed to allow the PA PQC sites to submit aggregate data for the PA PQC required quality measures (the data specifications for which are available here: <https://www.whamglobal.org/papqc/pa-pqc-data>)
- The VON Day Quality Audits are an optional, additional resource for the PA PQC sites to submit additional data and information and to receive feedback on NAS to help drive NAS-related quality improvement projects.

18. What is the difference between the PA PQC Data Portal and the PA PQC Dashboard?

The “PA PQC Data Portal and Dashboard” is comprised of the “Data Portal” and the “Dashboard.”

- The PA PQC Data Portal allows users to submit the aggregate data for the PA PQC required measures. Your PA PQC Data Champion is the person on your PA PQC team who logs into the PA PQC Data Portal to submit the aggregate data for the PA PQC required quality measures.
- The PA PQC Dashboard allows users to use interactive graphs to see their progress over time and how it compares to their peer sites in the PA PQC. The PA PQC Dashboard uses Tableau software, and it will be refreshed around the 16th of each month. Members of your PA PQC team can use a single health system-level log-in to view your results over time via the PA PQC Dashboard.

Screen shots are provided below to help explain the difference between the Data Portal and Dashboard.



19. What will happen if we can't submit aggregate data for all the required metrics on time?

We encourage you to still register for the PA PQC and begin reporting data for the metrics that you're able to aggregate and report. Because data collection is an important component of the PA PQC to help drive improvement, all teams will be asked to establish a process for collecting data on all required metrics. It is our goal that over time, all participants will be able to regularly report on their data.

Vermont Oxford Network (VON) Resources

20. How can I learn more about the optional VON Day Quality Audits for NAS?

Please click this hyperlink <https://public.vtoxford.org/nas-von-days/> to access information about the VON Day Quality Audits for NAS. This link includes an IRB sample letter, manual of operations, FAQs, data forms, sample data feedback reports, and other information. The VON Day Quality Audits are being offered to the PA PQC sites at no cost to help their quality improvement efforts, since the PA PQC is paying the cost on behalf of the sites.

21. How can I learn more about the VON Universal Training Program for NAS?

Please review the presentations and webinar recordings below about the VON Universal Training Program for NAS. This is another resource that is being offered to the PA PQC sites at no cost to help inform their quality improvement efforts, since the PA PQC is paying the cost on behalf of the sites. The VON Champion webinar below also includes some information about the VON Day Quality Audits.

Please note that the VON-related timelines in the webinars are out of date. The VON-related timelines in this FAQ document are current and correct.

[VON Champion Webinar Presentation](#)

[VON Champion Webinar Recording](#)

[VON NAS Universal Training Program Presentation](#)

[VON NAS Universal Training Program Webinar Recording](#)

[VON's Catalog of Courses in the NAS Universal Training Program](#)

22. Can I participate in the VON Universal Training Program for NAS but not the VON Day Quality Audits, or vice versa?

Yes. You can elect to participate in one without doing both.

23. If I want to participate in the VON Universal Training Program, what do I need to do?

- Please tell your PA PQC quality improvement coach who will be your VON Champion⁴ at your PA PQC site.
- If your site is not currently a VON Data Submitting Member, your site will need to complete a VON Participation Agreement and your PA PQC Onboarding Coach will send you this Agreement to review, complete, and sign.
 - a. If your PA PQC site is already a VON Data Submitting Member, your site does not need to complete a VON Participation Agreement for the PA PQC.
- Complete a VON User Enrollment spreadsheet, which is a list of the people at your site who would like to have log ins to access the VON NAS Universal Training Program. At least 5 individuals must be identified as a “Core Team” member on the User Enrollment spreadsheet.
 - a. The PA PQC staff will send this to your PA PQC Administrative Champion / VON Champion to complete. (If your PA PQC Administrative Champion / VON Champion does not have the User Enrollment sheet, they can email their PA PQC onboarding staff or papqc@whamglobal.org).
- Send the Participation Agreement (if needed) and the completed User Enrollment Spreadsheet to your PA PQC quality improvement coach.
- The PA PQC staff will then send these items to VON, so that they can issue the log-ins for your team. Please allow about two weeks for VON to process this initial batch of login requests.

24. What does the “Core Team” mean in the context of completing the VON User Enrollment form for the VON NAS Universal Training program?

When your PA PQC team completes the VON User Enrollment sheet for the NAS Universal Training Program, your team will also identify at least 5 people to be on the “Core Team” for the NAS Universal Training Program. Once all the members of the “Core Team” complete all 18 NAS lessons, your site will become a VON Center of Excellence. The VON Champion will coordinate the process for identifying the “Core Team.”

⁴ The VON Champion identifies users to be enrolled, becomes a “super-user” of the VON NAS Universal Training Program, motivates and keeps users engaged, and monitors ongoing progress.

25. If I want to participate in the VON Day Quality Audits, what do I need to do to get started?

- If your PA PQC site is not currently a VON Data Submitting Member, your site will need to sign/execute a VON Participation Agreement by **September 1, 2019** (this deadline only applies to the VON Day Quality Audits) and your PA PQC Onboarding Coach will send you this Agreement.
 - a. If your PA PQC site is already a VON Data Submitting Member, your site does not need to complete a VON Participation Agreement for the PA PQC.
- To help your team consult with your Local IRB to determine what reviews and approvals are required prior to participation, please feel free to use the IRB sample letter, which is available here: <https://public.vtoxford.org/nas-von-days/>.
- Please send the PA PQC onboarding staff the name and contact information for your site's VON Day Data Collector.⁵ This person will receive a log in for the VON Day Quality Audits Portal

26. What are the key dates for the VON Day Quality Audits?

The PA PQC sites have the option to participate in the VON Day Quality Audits for NAS on October 21-25, 2019. During this 5-day period, the sites will submit baseline data (data collected from April 1, 2019 to June 30, 2019). The second VON Day Quality Audit will occur in October 2021. For more information about the type of data that is collected, please go to <http://public.vtoxford.org/nas-von-days/>.

Finding Resources on the PA PQC Website

27. Where can I find certain things on the PA PQC website?

The PA PQC website is organized as follows:

- The [home page](#) includes the Driver Diagrams for each focus area of the PA PQC, a brief and presentation about the PA PQC, and the FAQs.
- The focus areas page lists the PA PQC's goals and examples of Key Interventions for each focus area of the PA PQC ([OUD](#), [NAS](#), and [Maternal Mortality](#)).
- The [get involved](#) page is where you go if you want to join the PA PQC as a birth site / NICU or health plan.
- The events page is where you go if you have to [register](#) for Learning Collaborative sessions and webinars and if you want to access [materials from past sessions and webinars](#)
- The [resource](#) page contains a list of toolkits and guides for each focus area of the PA PQC.

⁵ The **VON Day Data Collector** is the key liaison to VON for the VON Day Quality Audit. All communications related to the VON Day Audit data collection process will be directed to the VON Day Data Collector. The VON Day Data Collector will help determine how cases will be identified at your center. The VON Day Data Collector will perform the actual data collection and the submission of this data to VON via a web based data entry system. He/she must have access to clinical logs and charts, as well as the clinical skills and capacity to review the charts and obtain the relevant data.

Log-in Questions for the VON Resources

- 28. Our team has not received log ins for the VON NAS Universal Training Program even though we returned the VON Enrollment Sheet and we are an existing VON data submitting member or we have signed the VON Participation Agreement. What should we do?**

Please allow about two weeks for VON to process the initial batch of log in requests. You will be receiving an email from an @vtoxford.org email address with your log in and password. If you do not receive this email after two weeks, please check your spam folders, and if it is not there, please email Brian George at bgeorge@vtoxford.org for technical assistance.

- 29. Our site has submitted the initial VON User Enrollment sheet to the PA PQC onboarding staff for the VON NAS Universal Training and they have received their log ins. However, we have other staff now who would like a log-in. How can I request a new log-in in this case?**

Since your site has already completed the initial onboarding process and just needs an additional log in, please email Brian George directly at bgeorge@vtoxford.org to request new log ins.

Log-in Questions for the PA PQC Data Portal and Dashboard

- 30. I clicked the log in link for the PA PQC Data Portal on the PA PQC's website, but I don't have a log-in. How can I get a log in?**

When your birth site/NICU joined the PA PQC, they identified a "Data Champion." The "Data Champion" is the member of your team who has received or will receive a log in to access this portal.

If your team would like people other than the "Data Champion(s)" to have log ins, please email Mary Akyol at makyol@hapevolve.com to request additional log ins (HAPevolve is the group that created and maintains the PA PQC Data Portal and Dashboard).

- 31. I am the PA PQC Data Champion and I was told I would get a log in for the PA PQC Data Portal, but I have not received a log in for the PA PQC Data Portal. What should I do?**

The email with your log in and username will be coming from papqc@whamglobal.org with a subject header, "PAPQC Data Portal." It is likely that your system's email security protocol blocked this email or routed it to your spam folder. If you did not receive this email, please check your spam filter. If it is not in your spam filter, please follow the steps below.

Save papqc@whamglobal.org to your safe sender list

Go to <https://dataportal.papqc.org/Login.aspx>

Click "Recover Password"

Enter your Email Address

Click "Reset Password"

If you still do not receive an email with your login password, please email Mary Akyol at makyol@hapevolve.com. (HAPevolve is the group that created and maintains the PA PQC Data Portal and Dashboard).

When you receive your password from the papqc@whamglobal.org email address, we suggest to not copy and paste the password in the email into the Data Portal login form. If you do this, you may inevitably copy and paste a space at the end. Instead, we suggest to type it into the Data Portal login form.

32. How can our PA PQC team get a log in for the PA PQC Data Dashboard?

There is also a Tableau-based PA PQC Data Dashboard that is associated with the PA PQC Data Portal. For the PA PQC Data Dashboard, there is only one log-in for each PA PQC health system/organization. The different PA PQC team members from the PA PQC health system/organization are expected to use this single, system-level log-in to see the PA PQC Data Dashboard.⁶

The PA PQC staff will send the health system-specific user name and password to the PA PQC Champions from that health system. These Champions can then share the system-level user name and password with other team members. (By PA PQC Champions, we mean the Maternal Provider Champion, the Neonatal Provider Champion, the Administrative Champion, and the Data Champion from your PA PQC team.)

Learning Collaborative Invitations and Registrations

33. Are only the PA PQC Champions invited to attend the PA PQC Learning Collaborative sessions?

All PA PQC team members will be invited and are welcome to attend the Learning Collaboratives and virtual sessions. The PA PQC maintains a master list of all of the PA PQC team members. To make changes to this list or to view your site's team list, please email papqc@whamglobal.org.

The PA PQC also invites Advisory Group members, community-based organizations, and other stakeholders to register for and attend the Learning Collaboratives and virtual sessions.

34. If we registered as a PA PQC site or health plan team, do we also need to register each person individually for the Learning Collaborative sessions if they are planning to attend?

Yes, each team member who is attending a session needs to register for that session. If your PA PQC site handles registrations centrally, then the person who is handling all of the registrations needs to individually register each person who is attending. Registration periods close two weeks prior to the session or when capacity is reached.

In the end, each person needs to be individually registered for a Learning Collaborative session if they are planning to attend the session.

⁶ The PA PQC Data Portal allows users to submit the aggregate data for the PA PQC required measures, and the PA PQC Dashboard allows users to use interactive graphs to see their progress over time and how it compares to their peer sites in the PA PQC.