

## Maternal Mortality: Hypertension

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>Evangelical Community Hospital</b>	<ul style="list-style-type: none"> <li>* Completed standardized order set</li> <li>* Standardized assessment and treatment protocol formatted in quick access manual</li> <li>* Standardization of patient placement</li> <li>* Provided staff education for OB, L&amp;D, ER, outpatient educator including providers</li> <li>* Enhanced patient education with comprehensive discharge instructions</li> <li>* Data collection * Evaluation of data</li> <li>* Report findings to multidisciplinary team and PA PQC dashboard</li> </ul>	
<b>Geisinger</b>	<ul style="list-style-type: none"> <li>* Implementing checklist for HTN Crisis</li> <li>* Providing simulation &amp; drills for education</li> <li>* Reviewing medication access</li> <li>* Creating order sets to avoid unnecessary clinical variation</li> </ul>	
<b>Jefferson Health-Abington Hospital</b>	<ul style="list-style-type: none"> <li>* Standardized guidelines for PP follow-up (current focus on HTN &amp; PPD)</li> <li>* Inter-professional postpartum rounding on inpatient Mother-baby units</li> <li>* Developing standardized guidelines for postpartum follow-up</li> </ul>	
<b>Penn Medicine-Chester County Hospital</b>	<ul style="list-style-type: none"> <li>* Preeclampsia Pathway</li> <li>* Hypertensive Management Pathway</li> <li>* Postpartum Hypertension Pathway</li> <li>* Adoption of Heart Safe Motherhood</li> </ul>	
<b>Punxsutawney Hospital</b>	<ul style="list-style-type: none"> <li>* Develop order sets for the ED for timely treatment of Hypertensive pregnant/postpartum patients</li> <li>* Education of ED staff/physicians on identifying &amp; treating Hypertensive pregnant/postpartum patient using ACOG &amp; AIM guidelines</li> </ul>	
<b>St. Luke's University Health Network</b>	<ul style="list-style-type: none"> <li>* Verified with ED if current screening process is to determine if patient recently had a baby</li> <li>* Enlisted our EPIC IT team members to assist us with building a screening tool to be used in ED</li> <li>* Contacted WellSpan contact to get input on what they have included in their screening tool</li> <li>* Ordered AWHONN magnets to distribute at discharge for mothers to put on fridge</li> </ul>	

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<b>UPMC Womens Health Service Line</b>	<ul style="list-style-type: none"> <li>* Standardized:               <ul style="list-style-type: none"> <li>• Diagnostic criteria, monitoring &amp; treatment of severe preeclampsia/eclampsia, algorithms, order sets, protocols, staff &amp; provider education, unit-based drills, debriefs. Process defined for timely triage &amp; inpatient, outpatient, &amp; ED evaluation. Medications for treatment stocked &amp; immediately available.</li> </ul> </li> <li>* Recognition &amp; Prevention:               <ul style="list-style-type: none"> <li>• Protocol for measurement &amp; assessment of BP &amp; labs for all <i>pregnant &amp; postpartum women</i> <ul style="list-style-type: none"> <li>○ Prenatal &amp; postpartum patient education on signs &amp; symptoms of hypertension &amp; preeclampsia</li> <li>○ Implemented Vivify for outpt. B/P monitoring &amp; symptomatology</li> </ul> </li> </ul> </li> <li>* Response:               <ul style="list-style-type: none"> <li>• Protocols for management &amp; treatment of hypertension</li> <li>• Every 4 hr. patient safety rounds in L&amp;D</li> <li>• Post discharge process for monitoring blood pressures</li> <li>• Vivify patient portal monitored through Call Center if B/P elevated reaches out to physician on call to respond to the patient's needs M-F 8am-4:30pm</li> <li>• Support plan for pts &amp; families * Timely scheduled follow-up appts</li> <li>• Implementation of the Nurse Driven Protocol for ordering Vivify</li> <li>• Conducting Service Line Gap Assessment (2020 The Joint Commission Standards) * Developing a Service Line MMRC</li> </ul> </li> <li>* Reporting:               <ul style="list-style-type: none"> <li>• Multidisciplinary review of all severe hypertension/eclampsia event cases * Post event debriefs</li> <li>• Team monitoring outcomes &amp; metrics, communication to leaders</li> </ul> </li> </ul>	
<b>WellSpan Health</b>	<ul style="list-style-type: none"> <li>* Education to staff specific to the AIM bundle</li> <li>* Revision of nursing policy specific to the care of women with preeclampsia/severe hypertension</li> <li>* Preeclampsia Order Set severe hypertension</li> <li>* Collaboration with ER-education of ER providers regarding definition of severe hypertension in pregnancy/postpartum, importance of early obstetrics consults in this population, timely treatment of severe hypertension, update early policy to include care of postpartum women</li> <li>* Update EPIC to clearly identify obstetrical history * Bracelets</li> <li>* Looking at SMM and preeclampsia by Race</li> <li>* Reviewing data on severe hypertension treatment</li> </ul>	

## Maternal Mortality: Hemorrhage

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>Jefferson Health-Thomas Jefferson University Hospital</b>	<ul style="list-style-type: none"> <li>* Reviewed data of hemorrhage</li> <li>* Calculator updated</li> <li>* Inservice hemorrhage and emergency cards</li> <li>* Simulation completed in Simulation Center October 2019</li> <li>* Requested review and update to Risk Assessment in EPIC</li> </ul>	
<b>Penn Medicine-Lancaster General/Women and Babies</b>	<ul style="list-style-type: none"> <li>* Train champions to facilitate QBL process</li> <li>* Investigate EMR tools for hemorrhage risk assess</li> <li>* Inventory tools/equipment required for QBL process</li> <li>* Establish a method for reporting &amp; determining baseline data</li> </ul>	
<b>Penn Medicine-Pennsylvania Hospital</b>	<ul style="list-style-type: none"> <li>* Now include the risk assessment in every pre-op huddle (seen reduction in use of massive transfusion protocol)</li> <li>* Increase in communication of risk assessment &amp; decrease in the need for the massive transfusion protocol</li> </ul>	
<b>Penn State Health: Hershey Medical Center &amp; Children's Hospital</b>	<ul style="list-style-type: none"> <li>* Assessment by provider using an evidence-based tool</li> <li>* Risk Assessment score placed in EMR and on Chalk board</li> <li>* Postpartum Hemorrhage kit with emergency medications present at every delivery</li> <li>* Postpartum Hemorrhage Cart containing guideline for actions and emergency supplies immediately available</li> <li>* Simulation exercises planned for the future</li> </ul>	
<b>Temple University Hospital</b>	<ul style="list-style-type: none"> <li>* Risk assessment for every patient</li> <li>* Implement the hemorrhage protocol</li> <li>* Hemorrhage cart</li> <li>* Running Drills</li> <li>* Cultural diversity training</li> <li>* Drug Screening</li> <li>* Pain Management protocol</li> <li>* NAS Protocol</li> </ul>	

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
UPMC Womens Health Service Line	<ul style="list-style-type: none"> <li>* Standardized hemorrhage cart to include:               <ul style="list-style-type: none"> <li>• supplies, checklist, algorithms, hemorrhage medication kit, response team, advanced gynecologic surgery, massive transfusion protocols, unit guidelines, unit-based drills with post-drill debriefs, &amp; staff/provider education</li> </ul> </li> <li>* Recognition &amp; Prevention:               <ul style="list-style-type: none"> <li>• Standardized assessment tool                   <ul style="list-style-type: none"> <li>○ prenatally, admissions, other appropriate times</li> <li>○ measurement from EBL to QBL &amp; defined quantity</li> </ul> </li> </ul> </li> <li>* Response:               <ul style="list-style-type: none"> <li>• Support programs for patients, families, staff</li> <li>• Conducting service Line Gap Assessment (2020 The Joint Commission Standards)</li> <li>• Developing a Service Line MMRC</li> </ul> </li> <li>* Reporting:               <ul style="list-style-type: none"> <li>• Event reporting to Risk/Quality Department;</li> <li>• Multidisciplinary review for opportunities in systems &amp; processes;</li> <li>• Monitor outcomes &amp; metrics;</li> <li>• Report to various committees</li> </ul> </li> </ul>	

## Maternal OUD

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
Allegheny Health Network	<ul style="list-style-type: none"> <li>* Identify a standardized tool to use at all OB care practices by June 30th</li> <li>* Work with the IT team to build the screening tool within the Welcome tablet for consistent screening of all AHN patients</li> <li>* Meet with IT data collection/reports team to review PAPQC quality metrics for OUD/SUD</li> </ul>	
Commonwealth Health- Moses Taylor Hospital	<ul style="list-style-type: none"> <li>* Introduction of a drug screening tool (5P's) distributed to a single provider for the patient's initial prenatal visit</li> <li>* Intervention- 30-day Duration</li> </ul>	
Geisinger	<ul style="list-style-type: none"> <li>* Universal screening for SUD with a validated screening tool               <ul style="list-style-type: none"> <li>• Pilot the NIDA-ASSIST</li> </ul> </li> </ul>	
Guthrie Hospital	<ul style="list-style-type: none"> <li>* Finding a validated screening tool- chose 4P's tool</li> <li>* Educating staff and training on chosen tool</li> <li>* Implement screening of all pregnant women at least once during prenatal care (to start)</li> </ul>	

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>Jefferson Health-Abington Hospital</b>	<ul style="list-style-type: none"> <li>* Universal Screening with 5Ps tool at first prenatal visit &amp; all triage &amp; inpatient admissions to L&amp;D</li> </ul>	
<b>Lehigh Valley Health Network-Pocono</b>	<ul style="list-style-type: none"> <li>* Educate all prenatal care providers on 4P's scripting</li> <li>* Educating on referral process to LSW</li> <li>* Provide educational material to pregnant women with OUD</li> </ul>	
<b>Main Line Health (MLH)</b>	<ul style="list-style-type: none"> <li>* Working with MLH Legal and Clinical Informatics for approval to adopt 5 Ps Risk Assessment</li> <li>* Segment % Screened data by Provider and Investigate who is <i>not</i> being Screened?</li> <li>* Investigate how to get SUD Diagnosis Data from EPIC</li> <li>* Analyze PA PQC Baseline Survey Results &amp; Best Practices to identify Gaps in Care/Education</li> <li>* Social Work Analysis of Outpatient Resources Across 4 Hospitals and 4 Geographic Counties: Goal to Optimize &amp; Standardize</li> </ul>	
<b>Penn Medicine-Chester County Hospital</b>	<ul style="list-style-type: none"> <li>* Completed process mapping, gap analysis, Affinity Diagram, &amp; brainstorming</li> <li>* Evaluated screening tools; Agreed to use 5P's screening tool</li> <li>* Engaged County &amp; Community representatives</li> </ul>	
<b>Penn Medicine-Hospital of the University of Pennsylvania</b>	<ul style="list-style-type: none"> <li>* Creation of a template for a prenatal consult for pregnant women in OUD</li> <li>* Educate/email OB staff about need for prenatal consultation when able (&amp; why)</li> <li>* Assigned EI referral (through EMR) to neonatal NP who tracks all OENs in our hospital</li> </ul>	
<b>Penn State Health: Hershey Medical Center &amp; Children's Hospital</b>	<ul style="list-style-type: none"> <li>* Gain consensus &amp; approval on a validated screening tool to screen all pregnant women for substance use</li> <li>* Draft a paper patient-friendly form to screen patients at the time of the first prenatal appointment</li> <li>* Develop an ambulatory tool- OUD worklist to enhance the workflow &amp; care of patients with OUD &amp; to enhance data collection capabilities</li> <li>* Complete staff education regarding: <ul style="list-style-type: none"> <li>• 5Ps tool &amp; screening rationale</li> <li>• 5Ps screening process &amp; SBIRT</li> <li>• education on the OUD worklist &amp; documentation</li> </ul> </li> <li>* Complete follow-up phone calls &amp; track data via the ambulatory tools- OUD worklist</li> </ul>	

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>St. Clair Hospital</b>	<p>* Began using 5Ps tool for outpatient prenatal visits &amp; inpatient admissions to our hospital in June 2019</p> <p>* Coordinated with affiliated OB offices for them to utilize 5Ps tool for screening their pregnant patients in the office setting, starting with the 1st prenatal visit &amp; then again in the 2nd &amp; 3rd trimester.</p> <p>* Provided OB offices with referral forms to be faxed to our Level 2 Nursery Coordinator for follow-up care. When our nursery coordinator receives a referral, she reaches out to the family to discuss the care they can expect when they arrive for their delivery.</p> <p>* Educated inpatient nursing staff on 5Ps screening tool &amp; implemented it to be utilized on all patients admitted.</p>	
<b>UPMC Womens Health Service Line</b>	<p>* Access:</p> <ul style="list-style-type: none"> <li>• Maternal medical support to prevent withdrawal during pregnancy</li> <li>• On call service for all UPMC hospitals 24/7</li> <li>• Provide regular prenatal and other medical appointments</li> <li>• 4 Outreach Community Centers</li> <li>• Same day on next day within 24-hour appointments</li> </ul> <p>* Prevention:</p> <ul style="list-style-type: none"> <li>• Community education</li> <li>• Obstetrical provider education</li> <li>• Minimize fetal exposure to Opioid substances</li> <li>• Early engage mother as a leader in her recovery</li> <li>• Narcan “to go”</li> </ul> <p>* Response:</p> <ul style="list-style-type: none"> <li>• Pregnancy Recovery Center (Prenatal &amp; Postpartum)</li> <li>• UPMC Healthplan engagement <ul style="list-style-type: none"> <li>○ Support programs for patients, families, staff</li> </ul> </li> <li>• Multidisciplinary team OB, MFM, SW, Nurses, Mental Health therapists</li> <li>• Methadone Conversion to buprenorphine from inpt. to outpt.</li> <li>• Outpatient buprenorphine medication treatment</li> <li>• Warm hand overs</li> <li>• ED Physician and APP trained in buprenorphine treatment</li> </ul> <p>* Reporting: Centers of Excellence</p> <ul style="list-style-type: none"> <li>• State, Allegheny County, UPMC Healthplan</li> <li>• Report as appropriate to various committees</li> </ul>	

## Neonatal Abstinence Syndrome (NAS)

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>Commonwealth Health- Moses Taylor Hospital</b>	<ul style="list-style-type: none"> <li>* Revised NAS protocol for medication administration &amp; weaning process for NICU admissions</li> </ul>	
<b>Doylestown Hospital</b>	<ul style="list-style-type: none"> <li>* Educated all staff on Eat, Sleep, Console Approach, will perform inter-rater reliability assessment.</li> <li>* Created and currently use NAS Order Sets with standardized medication dosing and faster weaning.</li> <li>* Educated staff and parents regarding non-pharmacological interventions. Empower parents to provide these interventions to their baby.</li> <li>* Reaching out to obstetric providers to refer pregnant women with OUD to hospital team in order to begin prenatal education, tour unit and discuss care of infant prior to delivery.</li> </ul>	
<b>Einstein Medical Center Philadelphia</b>	<ul style="list-style-type: none"> <li>* Create pamphlet for families</li> <li>* Provide anticipatory guidance to families during prenatal visits</li> <li>* Chart review for adherence to NAS protocols</li> <li>* Create OB trigger at 28 weeks for NICU consult</li> <li>* Obtain prenatal joint medicine/nursing consult: Create template for this team consult</li> <li>* Add Picker-type question to discharge phone calls</li> </ul>	
<b>Einstein Medical Center Montgomery</b>	<ul style="list-style-type: none"> <li>* Multidisciplinary monthly meetings to improve all 3 focus areas</li> <li>* NAS pamphlets for OB; presenting info at their monthly meeting</li> <li>* Transportation and Food Vouchers for parents to stay with infants</li> <li>* Actively educating staff to transition to Eat, Sleep, Console</li> <li>* Supportive care equipment (blankets, MamaRoos, Ergo Baby, etc)</li> <li>* Attending Plan of Safe Care meetings</li> <li>* Developing both EMCM hospital and CHOP Network policy for ESC</li> <li>* Breastfeeding "Traffic Lights"</li> <li>* Community outreach to Methadone Clinic</li> <li>* Infant massage training</li> <li>* Facility enhancements</li> </ul>	
<b>Jefferson Health – Abington Hospital</b>	<ul style="list-style-type: none"> <li>* Implementation of Eat, Sleep, Console tool for NAS assessment</li> </ul>	
<b>Mount Nittany Health System- Mount Nittany Medical Center</b>	<ul style="list-style-type: none"> <li>* Invite mothers with welcome brochure</li> <li>* Implement Eat/Sleep/Console</li> <li>* Maximize non-pharmacologic interventions</li> <li>* Consider PRN medication dosing</li> </ul>	

Site Name:	Key Interventions:	This is what I learned from my peers on this topic:
<b>Penn Medicine- Pennsylvania Hospital, Newborn Medicine</b>	* Review pharmacologic treatment for every OED newborn from 3/1/2019 - 8/31/2019 to determine total medication use & weaning process	
<b>Penn State Health: Hershey Medical Center &amp; Children's Hospital</b>	* Refresher education * Plan for huddles / collaboration of scoring at times of key decisions - Identification of champions/ team members to be included in huddles - Additional education for huddle team members	
<b>St. Luke's University Health Network</b>	* Working with IT to create an EPIC report to accurately identify any babies with NAS & who are affected by OUD * PA PQC core team: working on completing the required NAS education to build competence & consistency within our NAS scoring throughout the network	
<b>UPMC Womens Health Service Line</b>	<p>* Access:</p> <ul style="list-style-type: none"> <li>• Maternal medical support to prevent withdrawal during pregnancy;</li> <li>• Provide regular prenatal &amp; other medical appts.</li> </ul> <p>* Prevention:</p> <ul style="list-style-type: none"> <li>• Minimize fetal exposure to illicit substances; Engage mother as a leader in her recovery</li> </ul> <p>* Response:</p> <ul style="list-style-type: none"> <li>• Newborn pharmacological treatment protocol in place;</li> <li>• Parent Partnership Unit (PPU) Eat, Sleep, Console;</li> <li>• Cuddler Program;</li> <li>• Increased lactation education &amp; support;</li> <li>• Social service support;</li> <li>• Behavioral Health assistance; Buprenorphine management;</li> <li>• Longer gestational time till delivery</li> </ul> <p>* Reporting:</p> <ul style="list-style-type: none"> <li>• PA DOH of all NAS occurrences;</li> <li>• Internal leadership &amp; committees (NICU)</li> </ul>	
<b>Wayne Memorial Hospital</b>	* Create & use standardized coding & documentation for SEN's & NAS including specific ICD-10 codes for OEN's * Educate staff regarding OEN & NAS, trauma informed care & MDWISE guidelines * Develop screening criteria for prenatal identification of infants at risk for NAS * Provide family education about NAS & what to expect	