

Objective: Reflecting on the past to inform your future

PAST

PRESENT

FUTURE

Why and when did your participation in the PA PQC begin?

Where were you at the beginning of this process? What did you want to change?

What challenges did you encounter? (i.e. was it difficult to form a team? to establish a process for collecting and submitting data? to find time within your schedule?)

Have MCOs and CBOs been a part of your journey? **Health plans and CBOs: what has your journey been to engage PA PQC sites?**

Where are you now in your journey?

What are your successes, challenges and surprises?

How have you applied quality improvement to your efforts?

How are you measuring your successes?

How do you share information from the learning collaboratives with the rest of your team/organization?

What have you learned through this process, and your successes and challenges of 2019, to guide you into 2020?

How will you apply quality improvement to your efforts?

What are your SMART goals for 2020?

How can you improve collaboration with MCOs and CBOs? **Health plans and CBOs: how can you improve collaboration with PA PQC sites?**

After this learning collaborative, I am excited to share with my leadership:

After this learning collaborative, I am excited to share with my team members:

ACTION

What are you going to do on “Monday”/next week?

What can the PA PQC do to facilitate your ongoing quality improvement work for the current initiatives (Maternal Mortality, Opioid Use Disorder and/or Neonatal Abstinence Syndrome)?
