

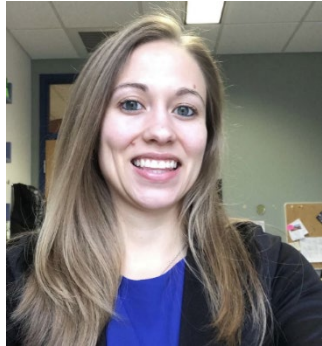
# Wrap-Up & Next Steps

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Pauline Taylor, CQIA  
Program Specialist,  
Jewish Healthcare Foundation

# Your PA PQC QI Coaches are:

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**Karena Moran, PhD**  
Research and Quality  
Project Manager



**Jennifer Condel, SCT(ASCP)MT**  
Manager, Lean Healthcare  
Strategy and Implementation



**Pauline Taylor, CQIA**  
Program Specialist



**Elizabeth Balskus, MA**  
Quality Improvement Facilitator



**Carol Frazer, MEd, LPC**  
Practice Transformation Specialist

# You have support!

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## *The QI coach, in collaboration with your team:*

- Coaches teams on how to apply QI concepts, methods, and tools
- Facilitates structured development of your team's QI plan
- Provides feedback on QI plans (including challenges)
- Discusses data collection approaches
- Connects teams to PQC materials and resources

# Credentialing Guidelines:

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1. **PLEASE** complete the electronic evaluations by Tuesday, September 21: <https://www.surveymonkey.com/r/M39F7X3>
2. Please indicate on the evaluation which CEUs you are requesting: CME, CNE or Social Worker credits.
3. The UPMC Center for Continuing Education will follow up with you, via email, after Tuesday, September 21 to notify you about how you can claim your credits.

# Upcoming Sessions

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Last Learning Session of 2021: December 15

## QI Collaborative Meetings & Teams Talks

- October 7 11:00 a.m. to 12:00 p.m. PA AIM Team Talk
- October 20 11:00 a.m. to 12:00 p.m. Maternal OUD & NAS QI Collaborative Meeting
- November 4 11:00 a.m. to 12:00 p.m. Immediate Postpartum LARC Team Talk
- November 10 11:00 a.m. to 12:00 p.m. Maternal OUD & NAS QI Collaborative Meeting

# Thank You!

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## PA PQC

[www.whamglobal.org/papqc](http://www.whamglobal.org/papqc)  
[papqc@whamglobal.org](mailto:papqc@whamglobal.org)

## NEPaPQC

[www.nepapqc.org](http://www.nepapqc.org)  
[nepapqc@geisinger.edu](mailto:nepapqc@geisinger.edu)