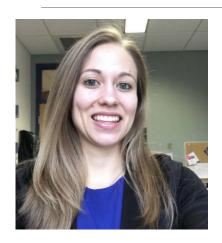
Wrap-Up & Next Steps

Pauline Taylor, CQIA
Program Specialist
Jewish Healthcare Foundation

Your PA PQC QI Coaches are:



Karena Moran, PhD Research and Quality Project Manager



Elizabeth Balskus, MA Quality Improvement Facilitator



Jennifer Condel, SCT(ASCP)MT Manager, Lean Healthcare Strategy and Implementation



Carol Frazer, MEd, LPC
Practice Transformation Specialist



Program Specialist

You have support!

The QI coach, in collaboration with your team:

- Coaches teams on how to <u>apply QI concepts</u>, methods, and tools
- Facilitates structured <u>development</u> of your team's QI plan
- Provides <u>feedback</u> on QI plans (including challenges)
- Discusses <u>data collection</u> approaches
- Connects teams to PQC <u>materials and resources</u>

Credentialing Guidelines:

- 1. PLEASE complete the electronic evaluations by Wednesday, December 22: https://www.surveymonkey.com/r/8LZTVWR
- 2. Please indicate on the evaluation which CEUs you are requesting: CME, CNE or Social Worker credits.
- 3. The UPMC Center for Continuing Education will follow up with you, via email, after <u>Wednesday</u>, <u>December 22</u> to notify you about how you can claim your credits.

Thank You!

PA PQC

NEPaPQC

www.whamglobal.org/papqc papqc@whamglobal.org