



PA PQC Learning Session
Thursday, June 30
8:30 a.m. to 12:30 p.m.
Zoom

Virtual Packet: <https://www.whamglobal.org/june-30th-2022-learning-collaborative>

Join Zoom Meeting:

<https://us06web.zoom.us/j/81420356261?pwd=ZkdYV202cFhPTEpQS21NbW1GOE5IUT09>

Meeting ID: 814 2035 6261

Passcode: 189887

One tap mobile: +19294362866,,81420356261#

Learning Objectives:

- Discuss the successes and future directions of the PA PQC based on the PA PQC's structural and process measures
- Describe how stigma related to substance use impacts patient care and how to reduce stigma in healthcare organizations
- Describe how to screen for domestic violence and connect individuals to domestic violence programs, using the PEARR Screening Method (Provide Privacy, Educate, Ask, Respect and Respond)
- Discuss workflows, team roles, and key messages for screening pregnant/postpartum individuals for substance use and providing brief interventions
- Discuss successful tactics for when and how to form multi-disciplinary teams to connect pregnant/postpartum individuals and newborns to services, including home visiting services
- Discuss next steps for how to incorporate trauma-informed care principles into practice

Agenda:

8:30 a.m. to 9:20 a.m. – **PA PQC Successes & Future Directions** – Aasta Mehta, MD, MPP and James A. Cook, MD, PA PQC Advisory Group Co-Chairs

9:20 a.m. to 10:20 a.m. – **The Impact of Substance Use-Related Stigma on Patient Care and How to Reduce Stigma withing Healthcare Organizations** – Panel Facilitated by James Cook, MD

Panelists:

- Joanne Balasavage, Certified Recovery Specialist, Free2BMom Program, Geisinger
- Sean Fogler, MD, Co-Founder, Elevyst
- Margaret Means, MD, Child Neurology Resident, Division of Neurology, Children's Hospital of Philadelphia

10:20 a.m. to 10:30 a.m. – **Break**

10:30 a.m. to 11:30 a.m. – **Domestic Violence Screening and Response: The PEARR Screening Method** – Mae Reale, MA, Health Education Specialist, Pennsylvania Coalition Against Domestic Violence

Pre-Meeting Materials:

- [Intimate Partner Violence and Birthing People: Connecting Survivors to Supports](#) (March 2021 PA PQC Learning Session)
- [Domestic Violence Counts Report PA Summary](#)

11:30 a.m. to 12:25 p.m. – **Breakouts**

Each participant will have the opportunity to go to one of the following breakouts. In preparation for these interactive, peer-to-peer learning breakouts, please review the “Pre-Meeting Materials” and be prepared to respond to the “Breakout Group Questions” based on your current processes, workflows, best practices, and experiences.

Breakout: Workflows, Team Roles, and Key Messages for Substance Use Screening and Brief Intervention Protocols – Facilitated by Amy Shanahan, MS, Advanced Implementation Specialist, Opioid Response Network; Billie Jo Smith, MS, LPC, Program Manager, Physical Health and Behavioral Health Integration, UPMC Health Plan; and Carol Frazer, LPC, Practice Transformation Specialist, Jewish Healthcare Foundation (JHF)

Pre-Meeting Materials:

- [Motivational Interviewing-Informed Messages](#) (June 2020 PA PQC Learning Session)

Breakout Group Questions:

- *What is your prenatal/postpartum office’s or hospital’s workflow for substance use screening and follow-up (brief interventions), meaning what is the sequence of activities from the patient’s perspective and who performs each set of activities?*
- *Within this workflow, what key messages are used by the team members performing each set of activities to introduce the screen, offer feedback on the results, and provide a brief intervention?*
- *What gets in the way of following this workflow and using these key messages in your daily work?*
- *What changes have been made to your screening process based on process measures and patient feedback to continuously improve it?*

Breakout: When and How to Form Multi-Disciplinary Teams to Connect Families to Services – Facilitated by Celina Migone, MD, Neonatologist, Einstein Medical Center Montgomery, Y. Lily Higgins, MD, MBA, MS, Market Chief Medical Officer, Keystone First/AmeriHealth Caritas PA, and Emily Magoc, RN-BSN, MPH, Quality Improvement Facilitator, JHF

Breakout Group Questions:

- *For pregnant/postpartum individuals with substance use, severe hypertension, and/or depression, when and how does your team form a multi-disciplinary team to make referrals to community services and to coordinate those service?*
- *Who is on your multi-disciplinary team, what are their roles and standard work?*
- *How does the multi-disciplinary team determine the “lead entity” to help families connect to the services and close the loop on the referrals?*

- *When and how does the “lead entity” report back to the multi-disciplinary team about the status of the referrals and care plan*
- *How does your multi-disciplinary team make referrals to home visiting services, early interventions services, and other community, postpartum, and newborn/pediatric services and supports?*
- *When explaining these services to patients and families, what messages have resonated with patients?*

Breakout: Translating Trauma-Informed Principles into Practice – Facilitated by Tracey Vogel, MD, OB Anesthesiologist and Founder of The Empowerment Equation, and Sara Nelis, RN, Project Manager, JHF

Pre-Meeting Materials:

- [Trauma-Informed Care Presentation](#) (March 2022 PA PQC Learning Session)
- [Sophie’s Story](#)

Breakout Group Questions:

- *After reflecting on the trauma-informed principles and earlier presentations:*
 - *What have you been more aware of when interacting with patients? What does trauma-informed care mean to you and how does it relate to Sophie’s Story?*
 - *Which principles or tactics have you started to incorporate? How is your PA PQC healthcare team working with community organizations on these next steps?*
 - *What questions do you have for how to implement these principles and strategies within your organization?*

Breakout: Next Steps for Operationalizing the PEARR Screening Method — Facilitated by Mae Reale, MA, Health Education Specialist, Pennsylvania Coalition Against Domestic Violence, and Pauline Taylor, Program Specialist, JHF

Pre-Meeting Materials:

- [Find Your Local Domestic Violence Program](#)

Breakout Group Questions:

- *For participants from healthcare organizations with a domestic violence screening and follow-up process in place:*
 - *What is the workflow for domestic violence screening and follow-up in your organization, meaning what is the sequence of activities in this process from the patient’s perspective and who performs each set of activities?*
 - *When reflecting on this process, what has worked well and what hasn’t worked well?*
 - *When reflecting on the earlier presentation, what is at least one tactic you are planning to take back to your team to continuously improve your screening and follow-up process?*
- *For participants from healthcare organizations that do not have a domestic violence screening and follow-up process in place:*

- *What tactics and ideas would you like to implement in your setting/organization?*
- *What next steps do you think need to be taken to initiate this work?*

12:25 p.m. to 12:30 p.m. – **Wrap-Up & Next Steps** – Pauline Taylor, Program Specialist, JHF