



**Tuesday, September 24
8:30 a.m. to 4:00 p.m.**

**Best Western Premier – The Central Hotel & Conference Center
Central Ballroom, First Floor
800 E. Park Drive, Harrisburg, PA 17111**

8:00 a.m. to 8:30 a.m. – Registration and Continental Breakfast

8:30 a.m. to 8:40 a.m. – Goals and Objectives for the Day – Robert Ferguson, MPH, Director of Government Grants and Policy, Jewish Healthcare Foundation (JHF)

8:40 a.m. to 9:25 a.m. – Spotlight on Community-Based Organizations – Moderated by Carol Frazer, LPC, Practice Transformation Specialist, Pittsburgh Regional Health Initiative (PRHI)

The Maternity Care Coalition, Foundation for Delaware County, Family Health Council of Central PA, and Reading Hospital (OUD Center of Excellence) will describe their services and how they partner with birth sites/NICUs and other community-based resources to coordinate care.

- *Karen McGraw, VP of Advocacy and Development, Family Health Council of Central PA*
- *Syeda Fatima Batool, MPH, Public Health Program Manager, Family Health Council of Central PA*
- *Katie Kenyon, Community Engagement Director, The Foundation for Delaware County*
- *Melissa Patti, MSW, LCSW, Director of Specialized Community Health, Maternity Care Coalition*
- *Valerie Chandler, OUD Center of Excellence Project Manager, Reading Hospital*

9:25 a.m. to 10:00 a.m. – Peer-to-Peer Speed Networking about the PA PQC Teams' Quality Improvement Projects – Moderated by Jennifer Condel, SCT(ASCP)MT, Manager, Lean Healthcare Strategy and Implementation, PRHI

Members of your PA PQC team will be given time to circulate to other team tables to share and discuss challenges and opportunities related to the focus area of your team's PA PQC quality improvement project.

10:00 a.m. to 10:10 a.m. – Break

If your team has questions or feedback about the PA PQC, please visit the registration table.

10:10 a.m. to 10:50 a.m. – Multidisciplinary Reviews on Severe Maternal Morbidity – Jason Baxter, MD, Director of Inpatient Obstetrics; and Deborah Cruz, MSN, CRNP, Clinical Nurse Specialist, Labor and Delivery/High Risk Obstetrics, Thomas Jefferson University Hospital

10:50 a.m. to 12:10 p.m. – **Patients’ Experiences with OUD** – Gary Stoner, MD, Director, Women's OUD Program, Geisinger Health System; Franca Dalibor, CRS, Peer Engagement Specialist, Geisinger Health System; and patients

12:10 p.m. to 1:00 p.m. – **Lunch: Northeastern PA PQC (NEPaPQC) Networking and Networking with Community-Based Organizations**

PA PQC health plans and provider sites in Northeastern PA may take their lunch to Room E for a NEPaPQC networking session.

If your team has questions or feedback about the PA PQC, please visit the registration table.

1:00 p.m. to 1:30 p.m. – **PA PQC Teams Huddle to Update their Quality Improvement Plans** – Introduced by Pam Braun, BSN, MSN, Vice President, Clinical Improvement, Health Care Improvement Foundation (HCIF)

The PA PQC teams will have time to work on their quality improvement plans, incorporating what they heard throughout the morning.

We also encourage the teams to complete the questionnaire at your tables about collecting data for the PA PQC quality measures. Please leave the questionnaires at your tables so PA PQC staff can collect the questionnaires.

1:30 p.m. to 3:20 p.m. – **Peer-to-Peer Knowledge Cafes on How to Implement the PA PQC Key Interventions** – Introduced by Jen Condel

Participants will be able to go to two of the five Knowledge Café breakouts below. After the host of the knowledge café describes their process and results, facilitators from JHF/PRHI and HCIF will moderate a peer-to-peer learning conversation about challenges and successes.

The schedule of events is as follows:

1. 1:30 p.m. to 1:35 p.m. – Introductions in the main room (5 min.)
2. 1:35 p.m. to 1:40 p.m. – Travel to breakout round 1 (5 min.)
3. 1:40 p.m. to 2:25 p.m. – Breakout round 1 (45 min.)
4. 2:25 p.m. to 2:30 p.m. – Travel to breakout round 2 (5 min.)
5. 2:30 p.m. to 3:15 p.m. – Breakout round 2 (45 min.)
6. 3:15 p.m. to 3:20 p.m. – Travel back to main room (5 min.)

Knowledge Café: Adoption of the Eat, Sleep, Console Care Tool for NAS

- Knowledge Café Host: Michael H. Goodstein, MD, Division Chief WellSpan Neonatology, WellSpan Health
- Location: Room C

Knowledge Café: Implementation of Plans of Safe Care with Community-Based Teams

- Knowledge Café Hosts: Kerin Kohler, Women's Health Social Worker, Women's Health Center, Reading Hospital; Valerie Chandler, COE Project Manager, Reading Hospital; and Jennifer Wallis, MSW, In Home/FGDM Supervisor, Berks County Children & Youth Services
- Location: Main Room

Knowledge Café: Post-Partum Hypertension Protocols in the ED

- Knowledge Café Hosts: Stacy Beck, MD, Assistant Professor of Maternal Fetal Medicine, UPMC; and Hyagriv Simhan, MD, MS, Professor, Department of Ob/Gyn/RS, Division of Maternal-Fetal Medicine, Executive Vice Chair, Obstetrical Services, University of Pittsburgh School of Medicine, Director, Patient Care Delivery Innovation and Technology, UPMC
- Location: Room D

Knowledge Café: Post-Partum Hemorrhage Protocols

- Knowledge Café Host: Marianne Bittle, MSN, RNC, OB-Clinical Practice Leader Mother/Baby, Hospital of the University of Pennsylvania, Penn Medicine
- Location: Cameron Room

Knowledge Café: How Data and Communication Drive Change

- Knowledge Café Host: Elissa Concini, MSN, RN-OB, C-EFM, Women's Health Quality and Safety RN, Geisinger Health System
- Location: Harris Room

3:20 p.m. to 4:00 p.m. – **PA PQC Teams Huddle to Work on their Quality Improvement Plans & Complete the Wrap-Up Items** – Introduced by Claudette Fonshell, RN, MSN(c), Director, Clinical Improvement/PURC Program Manager, HCIF

- *If you are interested in CMEs, CNEs, or Social Work CEUs, please complete a session evaluation by going to <https://www.tomorrowshhealthcare.org/webinar-email> and following the prompts to complete the evaluation by October 8.*
- *If you do not need CEUs, please complete a different evaluation by following this link: <https://www.surveymonkey.com/r/M8P2F23>. This link is also posted at <https://www.whamglobal.org/september-24th-2019-learning-collaborative>.*
- *Please register for the Learning Collaborative session on December 11 in Harrisburg from 8:30 a.m. to 4:00 p.m.: <https://www.whamglobal.org/learning-collaborative-dec11>. Registrations will end two weeks prior to the session or once the capacity has been reached.*
- *We invite you to register for the PA PQC Key Intervention Webinar on Immediate Access to Postpartum LARC on November 18 from 10:00am to 11:00am.*
- *You can access all the materials from today's session here: <https://www.whamglobal.org/september-24th-2019-learning-collaborative>.*