Knowledge is good, Data is Power

A focus on HTN Crisis Management from EBP to Change Implementation

Past state

Staff feedback and thirst for knowledge

Work in Silos
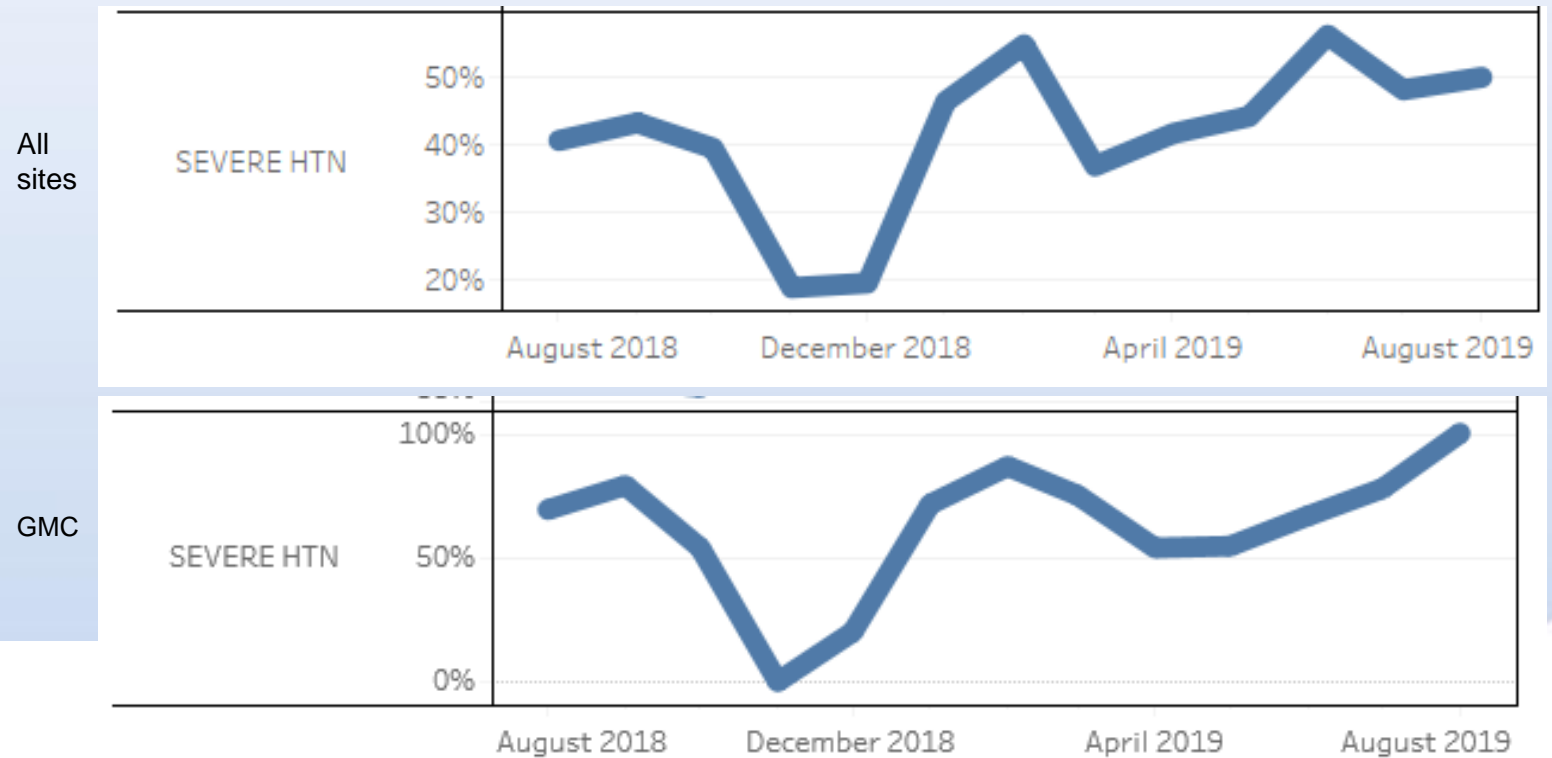
Inconsistencies

Serious/Sentinel Events

Teaming issues

Project completion delays

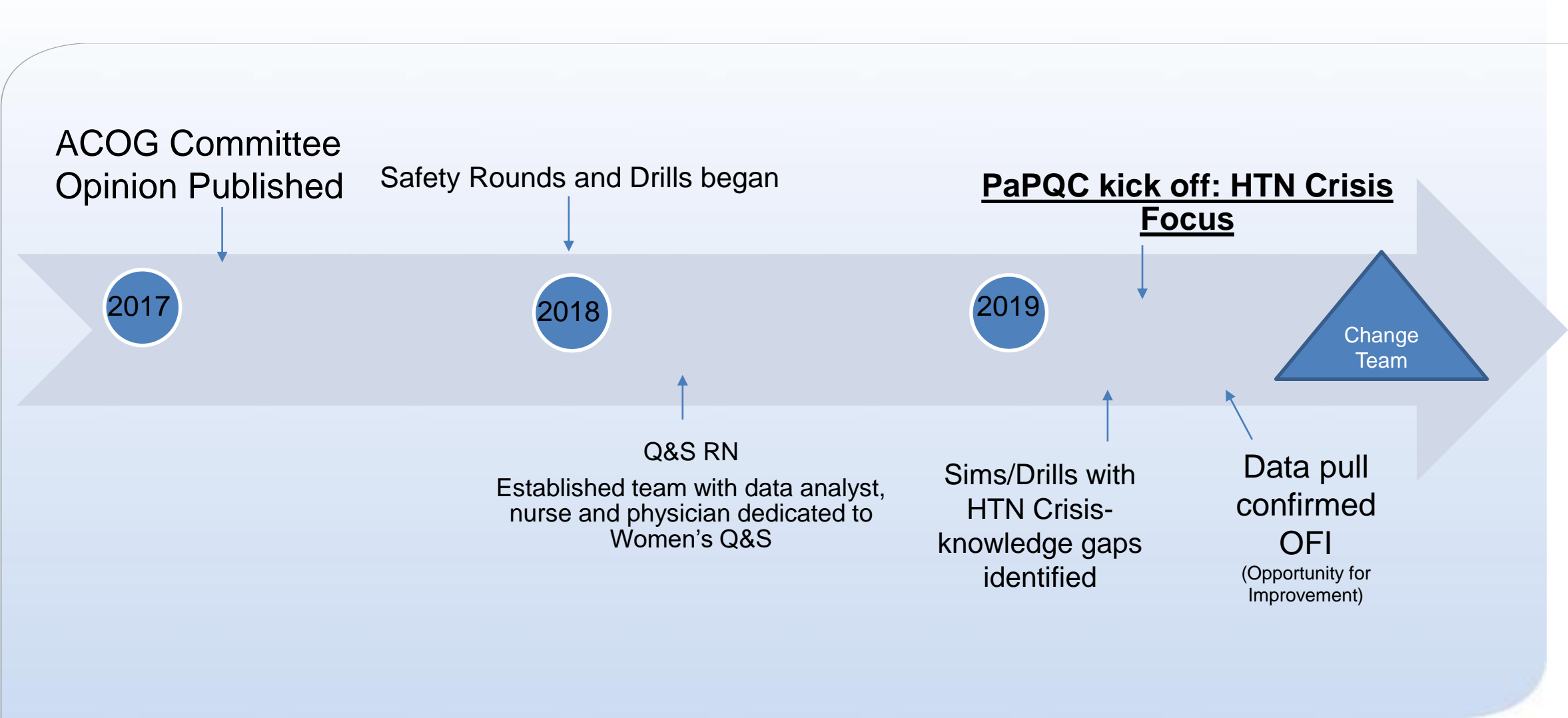No real "quality" team to move projects forward

Little cross talk/site to site comparison

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Current State

In situ, system wide, unannounced drills

Scheduled simulation

Hospital/unit based safety rounds

Staff development opportunities

System wide workgroups

Lean/TeamSTEPPS (Strategies to Enhance Performance and Patient Safety)

Data driven focus

All sites

GMC

HTN Crisis Timeline

ACOG Committee Opinion Published

Safety Rounds and Drills began

PaPQC kick off: HTN Crisis Focus

2017

2018

2019

Change Team

Q&S RN
Established team with data analyst, nurse and physician dedicated to Women's Q&S

Sims/Drills with HTN Crisis-knowledge gaps identified

Data pull confirmed OFI
(Opportunity for Improvement)

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Take home Points

OFI- Opportunity for improvement

Listen to staff members

- – Build your change team

Confirm with evidence

- – Data-can be robust or simple/manual
- – EBP guidelines (Evidenced Based Practice)
- – Research
- – Confirm your problem

Present to key stakeholders

Gain momentum

Keep movement forward-

Change takes time!

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