



## ROLE OF PA PQC QUALITY IMPROVEMENT COACH

### How is the Quality Improvement Coach role defined in the PA PQC?

**Quality improvement (QI) coaches** are individuals knowledgeable about quality improvement concepts, methods and tools enabling them to facilitate and guide PA PQC site teams in advancing their quality improvement skills and defined PA PQC improvement efforts.

### How can the QI Coach role help PA PQC Team Members?

QI coaches can provide the following support in collaboration with PA PQC team members:

- Facilitate structured development of PA PQC site QI plan (defining a problem statement, setting SMART objectives, assessing the current state, identifying improvement opportunities, and establishing 30-60-90 day improvement plans)
- Discuss data collection approaches and connect site with data collection resources
- Facilitate the review, benchmark, and evaluation of QI plan results to drive improvement efforts
- Discuss and suggest methods to address improvement plan challenges and barriers
- Connect to various PQC materials and resources, including topic specific mentors, evidence-based models, and peer PQC site learning opportunities
- Review and provide feedback on the *QI Update Template* to showcase their improvement work
- Coach teams on how to apply improvement concepts, methods, and tools to their current and future improvement efforts